

# Our Company

## Mission

To be one of the Best Dealer in the motor vehicle industry, committed to market only the best products and to provide quality service to achieve Complete Customer Satisfaction. Commitment

- To achieve Complete Customer Satisfaction
- To foster an atmosphere of growth and development among our employees and harmonious relation with the general public
- To market only the best products

## Dealer of ISUZU vehicles

We specialize in general auto repairs including the following:

- Preventive Maintenance Services (PMS)
  - Engine Tune-Up
  - Change oil, filter, lube
  - Under chassis
  - Break System
  - Suspension Works
  - Insurance Claims
  - Engine Overhauling
  - Body Repair and Painting
  - Chamber Wheel Alignment
  - Transmission services
  - Break service and repair
  - Starter repair and replacements
  - Clutch repair
  - Front and Rear end suspension
  - Electrical short and charging system repairs.
- Awards and Accomplishments**
- 2003 &ndash; Most Outstanding Dealer in Parts Operations
  - 2004 &ndash; Dealer of the Year
  - 2004 &ndash; Most outstanding Dealer in Parts Operations
  - 2005 &ndash; Dealer of the Year
  - 2005 &ndash; Most Outstanding Dealer in Parts Operations
  - 2006 &ndash; Best in Parts Operations &ndash; 1st Place
  - 2006 &ndash; Best in Service Operations &ndash; 2nd Place
  - 2006 &ndash; Dealer of the Year &ndash; 2nd Place
  - 2007 &ndash; Highest Retail Sales (NCR)
  - 2007 &ndash; Best in Operations, 1st Place
  - 2007 &ndash; Best in Parts Operations
  - 2007 &ndash; Best in Push Model Sales Support
  - 2007 &ndash; Highest Customer Satisfaction Rating (NCR)
  - 2007 &ndash; Top Service Business Sales (NCR)
  - 2007 &ndash; Preventive Maintenance Service Champion (NCR)
  - 2008 &ndash; Best in Sales Operations
  - 2008 &ndash; Best in Customer Service Operations
  - 2009 &ndash; Dealer of the Year &ndash; 3rd Place
  - 2009 &ndash; Best in Sales Operations (NCR)
  - 2009 &ndash; Best in Customer Satisfaction Rating (NCR)
  - 2010 &ndash; Dealer of the Year &ndash; 2nd Place
  - 2010 &ndash; Best in Service Operations &ndash; 1st Place
  - 2010 &ndash; Best in Sales Operations &ndash; 3rd Place
  - 2011 &ndash; Best in Parts Operations &ndash; 2nd Place
  - 2012 &ndash; Best in Parts Operations
  - 2013 &ndash; Excellent in Customer Information Management

- 2013 &ndash; Highest Sales in Alterra - (NCR)
- 2013 &ndash; Highest Retail Sales in Trucks &ndash; 2nd Place (NCR)
- 2014 &ndash; Highest Retail Sales in D-Max (NCR)
- 2014 &ndash; Highest in Parts Wholesale
- 2015 &ndash; Best in Service Operations &ndash; 2nd Place

#### ISUZU BATANGAS

- 2006 &ndash; Best Customer Satisfaction Rating
  - 2006 &ndash; Most Improved Dealership
  - 2007 &ndash; Highest Compliance Rate in Database
  - 2007 &ndash; Highest Customer Satisfaction Rating
  - 2008 &ndash; Best in Parts Operations
  - 2008 &ndash; Best in Customer Service Operations
  - 2009 &ndash; Best in Sales Operations
  - 2009 &ndash; Best Customer Satisfaction Rating
  - 2010 &ndash; Dealer of the Year &ndash; 3rd Place
  - 2010 &ndash; Best in Parts Operations &ndash; 2nd Place
  - 2011 &ndash; Best in Parts Operations &ndash; 3rd Place
  - 2011 &ndash; Best in Customer Satisfaction &ndash; 3rd Place
  - 2012 &ndash; Best in Best in Service Operation &ndash; 2nd Place
  - 2012 &ndash; Best in Customer Service &ndash; 2nd Place
  - 2013 &ndash; Excellent in Customer Information Management &ndash; 2nd Place
  - 2015 &ndash; Dealer of the Year &ndash; 2nd Place
  - 2015 &ndash; Best in Parts Operations
  - 2016 &ndash; Dealer of the Year
  - 2016 &ndash; Best in Parts Operation &ndash; 2nd Place
  - 2016 &ndash; Best in Sales Operation &ndash; 3rd Place
  - 2016 &ndash; Best in Service Operation &ndash; 3rd Place
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- 2017 - Best in Sales Operation - 2nd Place
  - 2017 - Best in Parts Operation - 3rd Place

#### ISUZU SAN PABLO

- 2005 &ndash; Most Improved Dealer
  - 2008 &ndash; Best in Sales Operations
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- 2015 &ndash; Highest in Customer Service Operation
  - 2017 &ndash; Dealer of the Year - 3rd Place
  - 2017 - Best in Parts Operation - 2nd Place